mira Platinum

Mira Platinum Wireless Controller User Guide

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Introduction

Thank you for purchasing a quality Mira product. To enjoy the full potential of your new product, please take the time to read this guide thoroughly and keep it handy for future reference.

The Mira Platinum Wireless Controller is a remote user interface and controls the following functions:

- Showering Water Temperature
- Showering Water Flow
- Maximum Showering Water Temperature
- Eco Mode
- Warm-Up Mode
- Clock
- Flow Range

This guide covers the setting and use of these functions and includes a trouble shooting guide should the appliance not function as expected. For issues relating to the installation of the appliance or other associated products, please refer to the relevant Installation Guide(s) or contact our Customer Services Team. (Details in the back of this guide.)

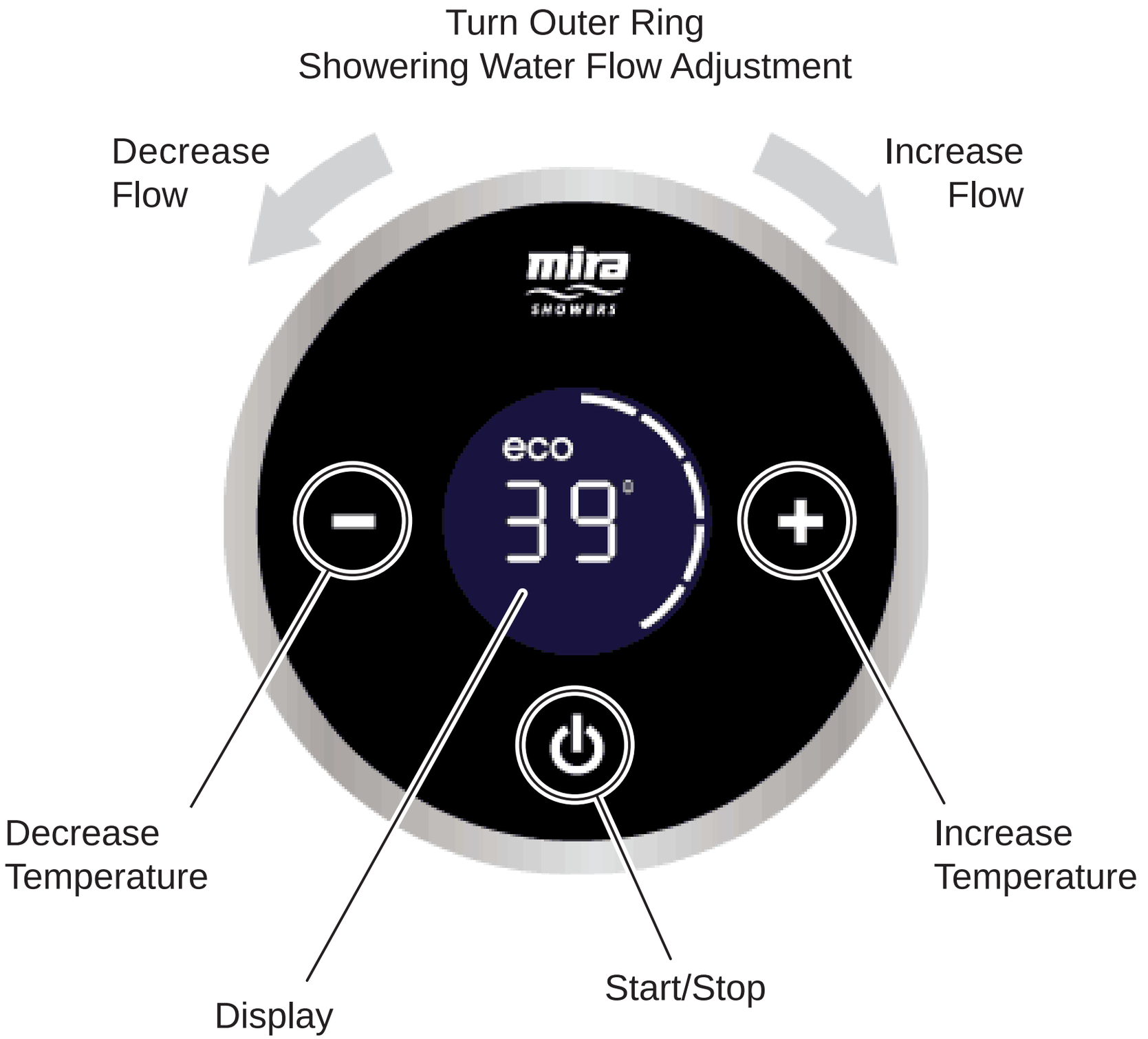
NOTE! ALL FUNCTIONS ARE ONLY AVAILABLE AFTER THE CONTROLLER HAS BEEN ASSIGNED TO A MIRA PLATINUM DIGITAL MIXER VALVE. (See Mira Platinum Installation Guide.)

Safety Information

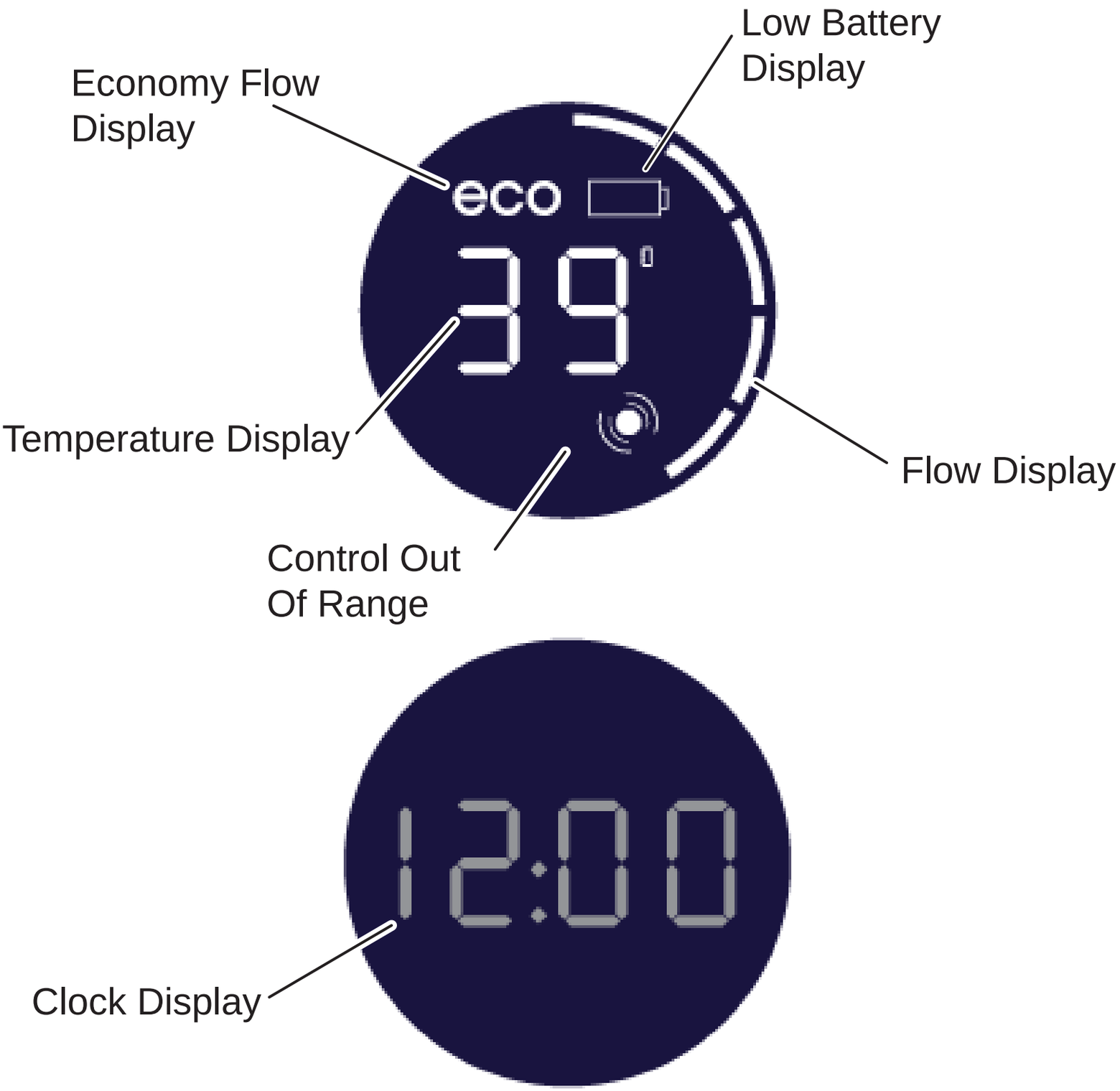
1. Make sure that you fully understand how to operate this shower and make sure that it is properly maintained in accordance with the instructions given in this manual.

2. Sunburn or skin conditions can increase your sensitivity to hot water. Make sure that you set the shower to a cooler temperature.

Control Layout



Display Symbols



Using the Shower

Switch on/off

- Press “⏻” to start or stop shower.

Temperature and flow settings will be same as when last used.

After a short period, display will dim to help extend battery life.

Approximately 10 minutes after shower has stopped, display will turn off automatically.

Shower will not run continuously for more than 30 minutes before stopping automatically (5 minutes when “**ECO**” function is set to “**on**”).

When “**Warm-Up**” function is “**on**”, there will be a short delay (5 seconds) before water flows from shower.

mira
eco
39°
+
−

Adjust Temperature

While shower is running, press “ **+** ” or “ **-** ” to adjust temperature. Showering temperature appears on display in degrees Celsius (°C).

Adjust Flow

- Turn outer ring clockwise or anticlockwise to adjust flow. Showering flow level appears on display in white bars.

Functions

The following functions can be altered individually to adjust how the shower operates:

F1 - Maximum Showering Water Temperature. This is the temperature the shower cannot go beyond when in use.

F2 - Eco. The shower will stop automatically after 5 minutes. When this setting is "**on**", maximum available showering flow is limited to half the flow normally produced. "**ECO**" symbol is displayed. When setting is "**off**", maximum showering flow will be at full flow. "**ECO**" symbol goes out when more than half flow is selected.

F3 - Warm-Up. When this setting is "**on**" and the shower is started, there is a short delay (5 seconds) before water flows and temperature display will flash to indicate shower is waiting for selected display temperature to be achieved. When shower stops, temperature has been reached and shower is ready for use, press "⏻" as normal. If temperature cannot be found, shower will stop automatically after 5 minutes.

When **“Warm-Up”** setting is “**off**”, temperature display will not flash and shower operates as normal.

Note! When used with some combination boilers, the warm-up function may be impaired. This is due to the functional nature of combination boilers.

F4 - Clock Setting. To set the time.

F5 - Clock Display. When Clock Display is “**on**”, time is displayed when shower has stopped, or after 10 seconds of inactivity whilst the shower is running. When Clock Display is “**off**”, the time is replaced by the showering temperature.

on **off**

F6 - Calibration Number.

F7 - Flow Range. For use with High Pressure/Combi Valve version only. The water flow rate (showering force) can be adjusted to within a desired range by setting a low point and a high point. During adjustment the shower will need to be started.

F8 - Control Frequency. An unreliable functioning of the appliance (not always able to change settings of shower) may indicate radio interference by another device transmitting locally on same channel. Changing channel may resolve this problem.

Function Menu

Enter the Function Menu

- Press “**+**” and “⏻” buttons simultaneously until “**End**” is displayed on the unit.

- Use “**+**” or “**-**” buttons to cycle through functions and press “⏻” to enter setting.
  (See following sections in this guide for details on each function and how to alter their settings.)
  Note! If signal loss occurs during a function change, “**Err**” will appear on display.
  Press “⏻” to clear and retry function change.

Exit the Function Menu

- When finished, use “**+**” or “**-**” buttons to cycle back through functions until “**End**” appears. Press “⏻” to exit.

- Control is ready to use.

- If necessary, test shower to see if functions are working as expected.

Changing Functions/Settings

Maximum Showering Water Temperature

Factory default “**45°C**”.

- Cycle menu to “**F 1**” and press “⏻”.

- Press “**+**” or “**-**” to adjust temperature.
  Maximum = 48°C
  Minimum = 35°C

- Press “⏻” to set.

- Press“⏻” to exit back to Function Menu. See section **“Exit the Function Menu”**.

Eco

Factory default “**off**”.

- Cycle menu to “**F 2**” and press “⏻”.

- Press “**+**” or “**-**” to change setting “**on**” or “**off**”.

- Press “⏻” to set.
- Press“⏻” to exit back to Function Menu. See section **“Exit the Function Menu”**.

Warm-Up

Factory default “**off**”.
Note! Function will not work with combination boilers.

- Cycle menu to “**F 3**” and press “⏻”.

- Press “**+**” or “**-**” to change setting “**on**” or “**off**”.

- Press “⏻” to set.

- Press“⏻” to exit back to Function Menu. See section **“Exit the Function Menu”**.

Clock Setting

Factory default “**10:43**”.
Note! Can also be activated by disconnecting and reconnecting battery.

- Cycle menu to “**F 4**” and press “⏻”.

- Press “**-**” to change hour setting.

- Press “**+**” to change minute setting.

- Press “⏻” to set time and exit back to Function Menu. See section **“Exit the Function Menu”**.

Clock Display

Factory default “**on**”.

- Cycle menu to “**F 5**” and press “⏻”.

- Press “**+**” or “**-**” to change setting “**on**” or “**off**”.

- Press “⏻” to set.

- Press“⏻” to exit back to Function Menu. See section **“Exit the Function Menu”**.

Calibration No.

“**F 6**”

This setting is protected and for use by Service Engineer only.

Any alteration may result in a loss of showering performance.

Flow Range

For use with High Pressure/Combi Valve version only.
Factory default “**1 - 99**”

- Cycle menu to “**F 7**” and press “⏻”.

- “**on**” is displayed, press “⏻” to start shower.

- Lower limit is displayed, e.g. “**L 1**”. Adjust flow to desired lower limit 1-99.
- Press “⏻” to set lower limit.

- Higher limit is displayed, e.g. “**H 23**”. Adjust flow to desired higher limit 1-99. (Most plumbing systems may achieve maximum flow before 99.)
- Press “⏻” to set higher limit.

Press “⏻” to set and exit back to Function Menu. See section **“Exit the Function Menu”**.

Control Frequency

Factory default “**1**”.

- Cycle menu to “**F 8**” and press “⏻”.

- Press “**+**” or “**-**” to change channel “**1-6**”.

- Press “⏻” to set.

- Press“⏻” to exit back to Function Menu. See section **“Exit the Function Menu”**.

Replacing the Batteries

To access the batteries, the control unit must be removed from the wall. Make sure control unit is **dry** before removing.

- Press button to release and remove control from wall.

- Turn unit over to access batteries. Remove and replace all batteries. Only use new batteries of same make and type. Do not use rechargeable batteries.
  Note! When batteries are replaced, control unit activates "**Clock Setting**" mode. Reset the time and press "⏻".

- Hook control on top of bracket and push firmly until control "clicks" back into place.

- If necessary, test shower to see if functions are working as expected.

Fault Diagnosis

Error Codes

A specific problem relating to the electronic function of the shower will result in an error code being displayed on the control.

Over Temperature at Control Sensor

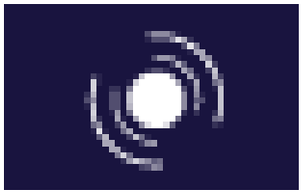
1. Turn Digital Mixer off for 10 seconds. Turn back on and allow 10 seconds to reset.
2. Make sure hot and cold inlets are not reversed.
3. Make sure inlet filters and check valve cartridges are clean.
4. If problem still occurs, make a note of the error code and contact our Customer Services Team.

Error Code Number Not Previously Described

Digital Mixer Error

1. Turn Digital Mixer off for 10 seconds. Turn back on and allow 10 seconds to reset.
2. If problem still occurs, make a note of the error code and contact our Customer Services Team.

Replace batteries.



Control out of range.

Error During Function Change

Displayed if there is a signal loss between the Wireless Control Unit and the Digital Mixer whilst a function setting is being altered. Press “⏻” to clear the display and retry the function change.

General Faults

Malfunction	Cause	Remedy
Shower will not operate.	Water supply isolated.	Check water supply.
	Electrical supply isolated or fuse blown.	Check electrical supply.
	No connection to Digital Mixer. Control out of range.	Reset and recommission.
	Flat batteries.	Replace batteries.
	Digital Mixer malfunction.	Isolate electrical supply and reset after 30 seconds.
		If problem persists, contact our Customer Services Team.
No flow or low flow from Shower Fittings	Showerhead blocked.	Check and clean.
	Hose blocked or twisted.	Check and clean or release twist.

cont...

Malfunction	Cause	Remedy
	Digital Mixer malfunction.	Contact our Customer Services Team.
Drip from showerhead.	A small amount of water may be retained in showerhead after showering. This may drain over a few minutes.	This is normal. Changing position of showerhead may vary draining time.
Shower not hot enough.	Maximum showering temperature set too low. Digital Mixer fitted incorrectly.	Increase maximum showering temperature (Function F1). Make sure hot and cold water supplies are connected correctly. If problem persists, contact our Customer Services Team.

Cleaning

Many household cleaners contain abrasives and chemical substances, and should not be used for cleaning chrome plated or plastic fittings. These finishes should be cleaned with a mild washing up detergent or soap solution, and then wiped dry using a soft cloth.

Disposal and Recycling

End of Product Life

When the appliance has reached the end of its serviceable life, it should be disposed of in a safe manner and in accordance with current local authority recycling or waste disposal policy.

Batteries

Spent batteries should not be disposed of with your normal household waste. Contact your local authority for information on waste disposal and recycling.

Guarantee of Quality

For **domestic installations**, Mira Showers guarantee the Mira Platinum against any defect in materials or workmanship for a period of 5 years from the date of purchase (shower fittings for one year), provided that it is installed and maintained in accordance with the instructions given in this guide.

To validate the guarantee, please return your completed registration card within 30 days of product installation.

Within the guarantee period we will resolve defects, free of charge, by repairing or replacing parts or modules as we may choose.

To be free of charge, service work must only be undertaken by Mira Showers or our approved agents.

Service under this guarantee does not affect the expiry date of the guarantee.

The guarantee on any exchanged parts or product ends when the normal product guarantee period expires.

Not covered by this guarantee:

Planned maintenance, or replacement parts required to comply with the servicing requirements of the TMV 2 and TMV 3 healthcare schemes (where applicable).

Damage or defects arising from incorrect installation, improper use or lack of maintenance, including build-up of limescale.

Damage or defects if the product is taken apart, repaired or modified by any persons not authorised by Mira Showers or our approved agents.

This guarantee is in addition to your statutory and other legal rights.

What to do if something goes wrong

If when you first use your shower, it doesn't function correctly, first contact your installer to check that installation and commissioning are satisfactory and in accordance with the instructions in this manual. We are on hand to offer you or your installer any advice you may need.

Should this not resolve the difficulty, simply contact our Customer Services Team who will give every assistance and, if necessary, arrange for our service engineer to visit. If the performance of your shower declines, consult this manual to see whether simple home maintenance is required. Please call our Customer Services Team to talk the difficulty through, request a service under guarantee if applicable, or take advantage of our comprehensive After-Sales service.

As part of our quality and training programme calls may be recorded or monitored.

Our Customer Services Team is comprehensively trained to provide every assistance you may need: help and advice, spare parts or a service visit.

Service / Repairs

Our Service Force is available to provide a quality service at a reasonable cost. You will have the assurance of a Mira trained engineer/agent, genuine Mira spare parts and a 12 month guarantee on the repair.

Payment should be made directly to the engineer/agent who will accept most major Credit or Debit cards or a cheque supported by a banker's card.

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